

LABSTATS-APPLE

OVERVIEW

These instructions below provide you to Labstats. Labstats is software that allows you to access software virtually from your personal PC.

ACCESS

First you will need to be granted access to use Labstats. To have access created for you, please submit a helpdesk ticket. You can do that one of two ways:

1. Visit <https://whd2.marywood.edu>

Log in using your MarywoodYOU Credentials

Request: Create new ticket: Category Labstats-Request Access

-OR-

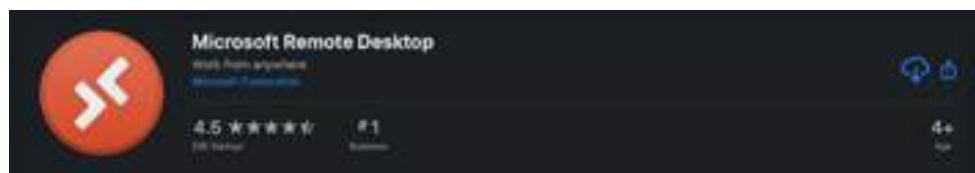
2. Email IT Helpdesk at helpdesk@marywood.edu. Be sure to include your name, contact information, device information, and Labstats request in your email

AFTER YOU RECEIVED ACCESS—DUO MFA

Duo is used for Multifactor Authentication to ensure the security of your connection and your personal information.

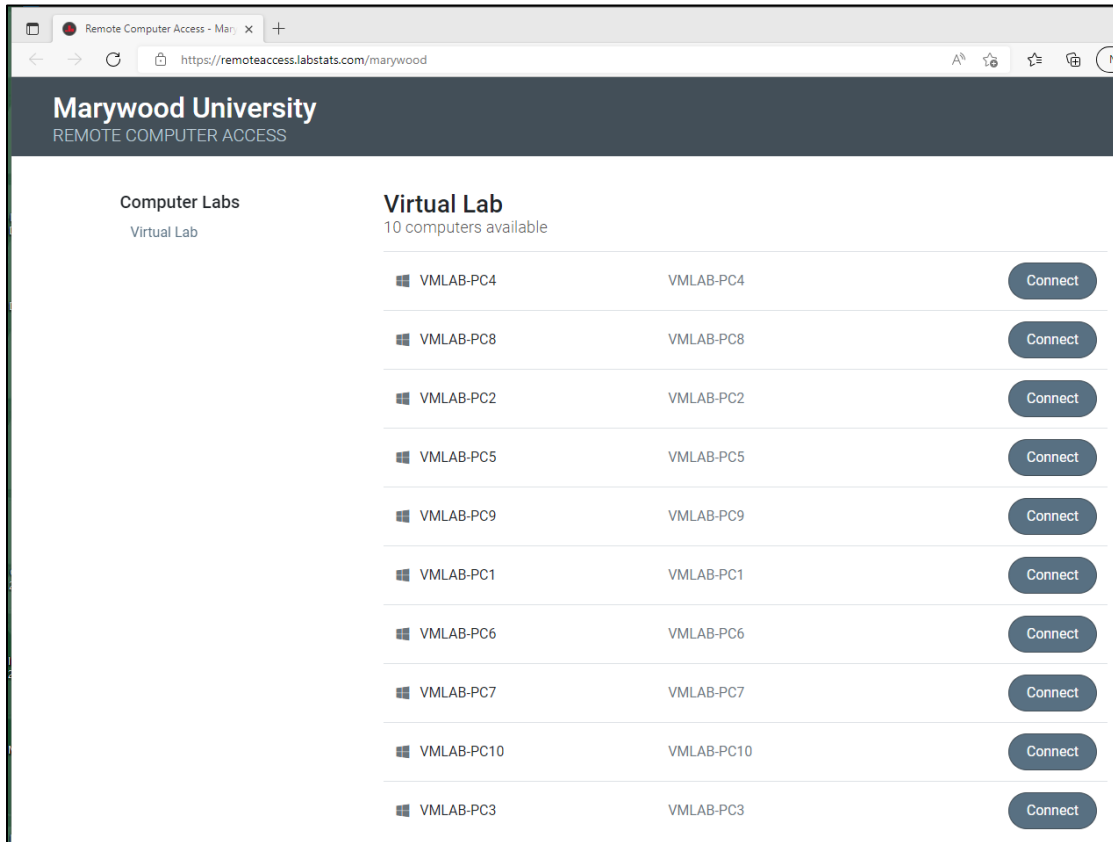
SETTING UP DUO AND REMOTE DESKTOP

1. You will receive an email from reply@duosecurity.com (Duo email may take up to 24hrs to receive)
2. Follow the on-screen directions with setting up your cell phone to receive alerts when connecting to Labstats.
3. Go to the Apps store, and search for Remote Desktop 8, and click 'Download'

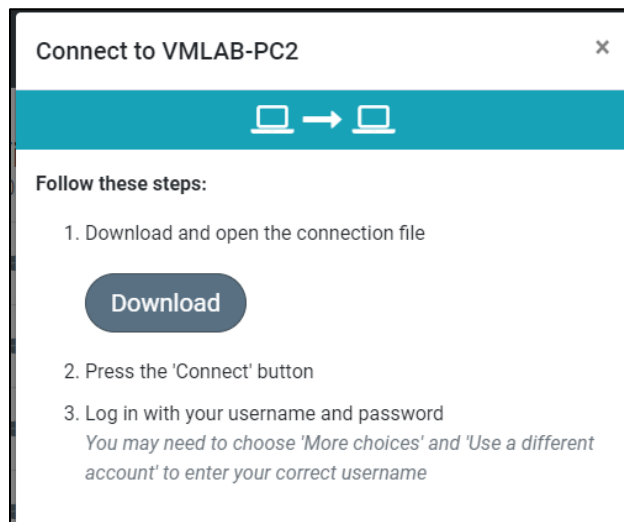


CONNECTING TO LABSTATS

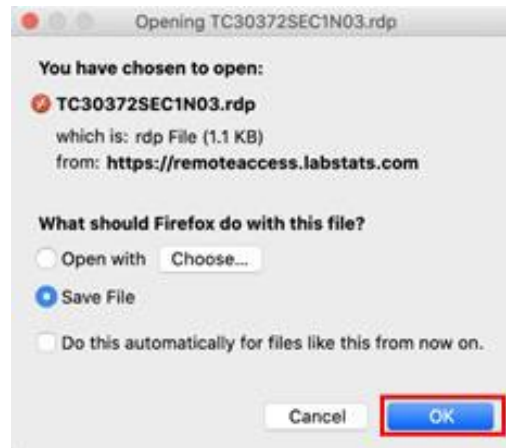
1. Visit <https://remoteaccess.labstats.com/marywood>



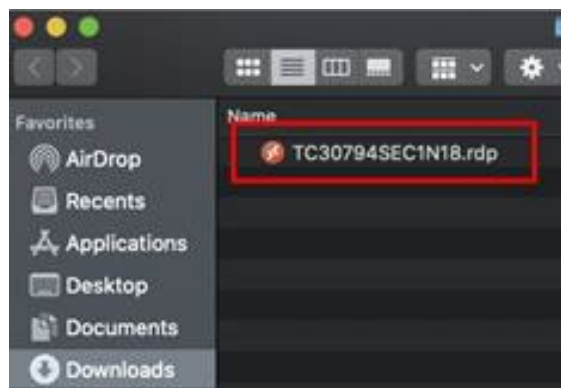
1. Choose one of the available computers and click 'Connect'
2. You will then be prompted to down and open the connection file.



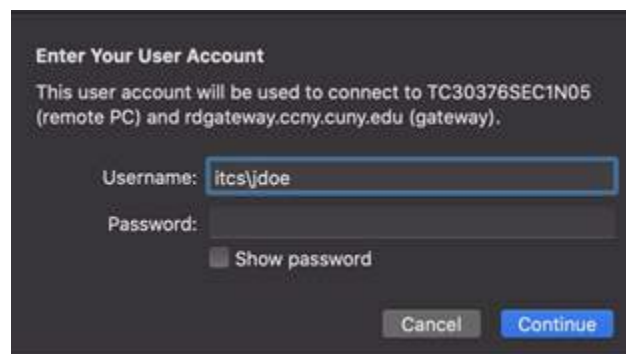
- You will receive a prompt like below, if you do not see this you will have to go to your 'Downloads Folder'. Click on the .rdp file.



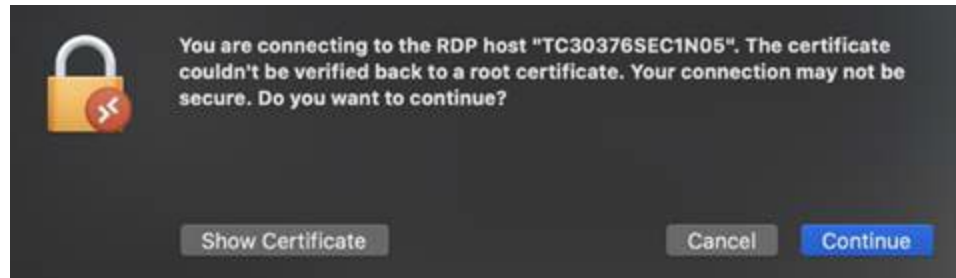
Downloads Folder:



- Enter your MarywoodYOU Portal credentials. User name will have mis\yourusername and your normal password.



- Once you have entered your username and password, you will receive the following certificate click 'Continue'



6. You will then receive a Duo notification on your phone. Press 'Approve'

You now have successfully logged into the virtual PC. If you are having trouble and need assistance, please refer to step one and submit a helpdesk ticket.