LABSTATS-APPLE

OVERVIEW

These instructions below provide you to Labstats. Labstats is software that allows you to access software virtually from your personal PC.

ACCESS

First you will need to be grated access to use Labstats. To have access created for you, please submit a helpdesk ticket. You can do that one of two ways:

1. Visit <u>https://whd2.marywood.edu</u>

Log in using your MarywoodYOU Credentials

Request: Create new ticket: Category Labstats-Request Access

-OR-

2. Email IT Helpdesk at <u>helpdesk@marywood.edu</u>. Be sure to include your name, contact information, device information, and Labstats request in your email

AFTER YOU RECEIVED ACCESS—DUO MFA

Duo is used for Multifactor Authentication to ensure the security of your connection and your personal information.

SETTING UP DUO AND REMOTE DESKTOP

- You will receive an email from <u>reply@duosecurity.com</u> (Duo email may take up to 24hrs to receive)
- 2. Follow the on-screen directions with setting up your cell phone to receive alerts when connecting to Labstats.
- 3. Go to the Apps store, and search for Remote Desktop 8, and click 'Download'



CONNECTING TO LABSTATS

1. Visit https://remoteaccess.labstats.com/marywood

Remote Computer Access - Man x + Access -	ats.com/marywood		A to te G (N
Marywood University REMOTE COMPUTER ACCESS			
Computer Labs Virtual Lab	Virtual Lab 10 computers available		
	VMLAB-PC4	VMLAB-PC4	Connect
	VMLAB-PC8	VMLAB-PC8	Connect
	WMLAB-PC2	VMLAB-PC2	Connect
	VMLAB-PC5	VMLAB-PC5	Connect
	VMLAB-PC9	VMLAB-PC9	Connect
	WMLAB-PC1	VMLAB-PC1	Connect
	VMLAB-PC6	VMLAB-PC6	Connect
	VMLAB-PC7	VMLAB-PC7	Connect
,	VMLAB-PC10	VMLAB-PC10	Connect
	WMLAB-PC3	VMLAB-PC3	Connect

- 1. Choose one of the available computers and click 'Connect'
- 2. You will then be prompted to down and open the connection file.

Connect to VMLAB-PC2	×
□→□	
Follow these steps:	
1. Download and open the connection file	
Download	
2. Press the 'Connect' button	
3. Log in with your username and password You may need to choose 'More choices' and 'Use a different account' to enter your correct username	it

3. You will receive a prompt like below, if you do not see this you will have to go to your 'Downloads Folder'. Click on the .rdp file.



Downloads Folder:



4. Enter your MarywoodYOU Portal credentials. User name will have mis\yourusername and your normal password.

This upor account u	vill be used to connect to TC30376SEC1N05
remote PC) and ro	gateway.ccny.cuny.edu (gateway).
Username:	itcs\jdoe
$\hat{z} = -\lambda$	
Password:	
	Show password
	Cancel

5. Once you have entered your username and password, you will receive the following certificate click 'Continue'



6. You will then receive a Duo notification on your phone. Press 'Approve'

You now have successfully logged into the virtual PC. If you are having trouble and need assistance, please refer to step one and submit a helpdesk ticket.